

FAIRER CHARGING

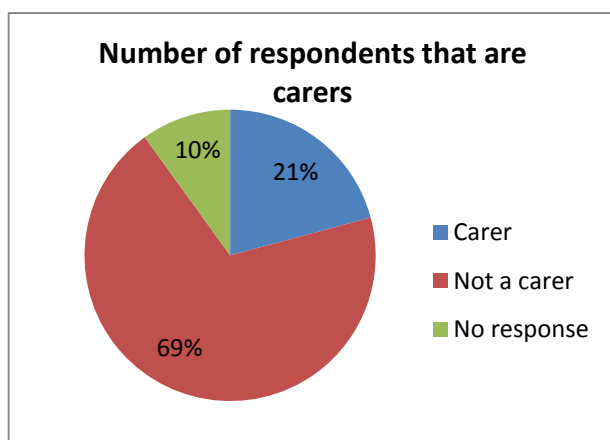
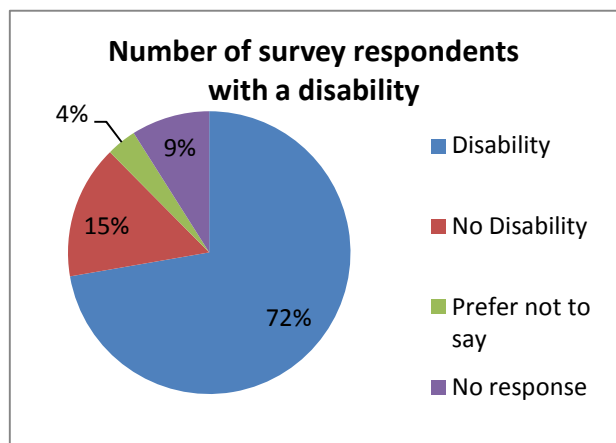
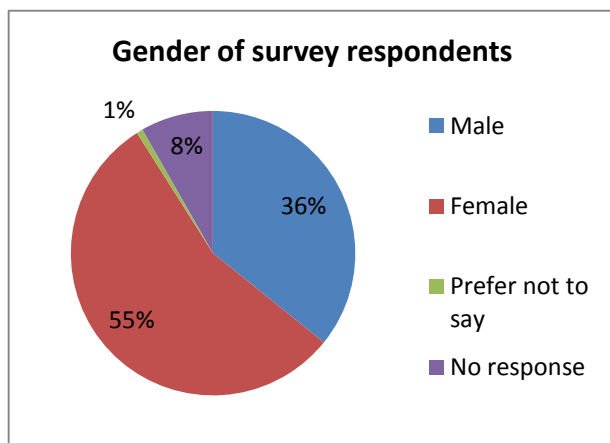
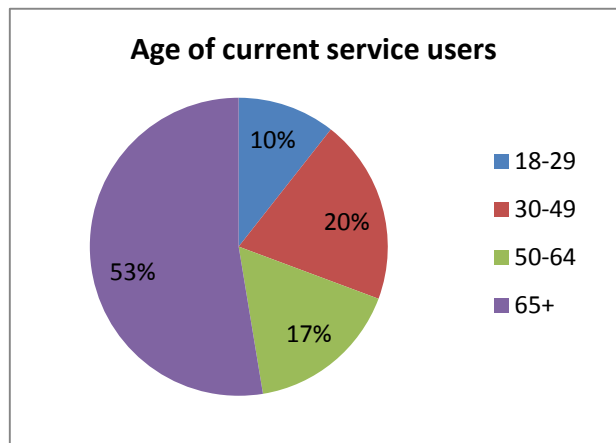
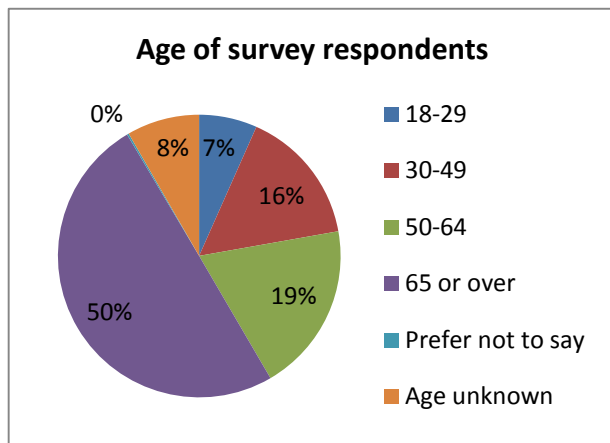
Survey responses



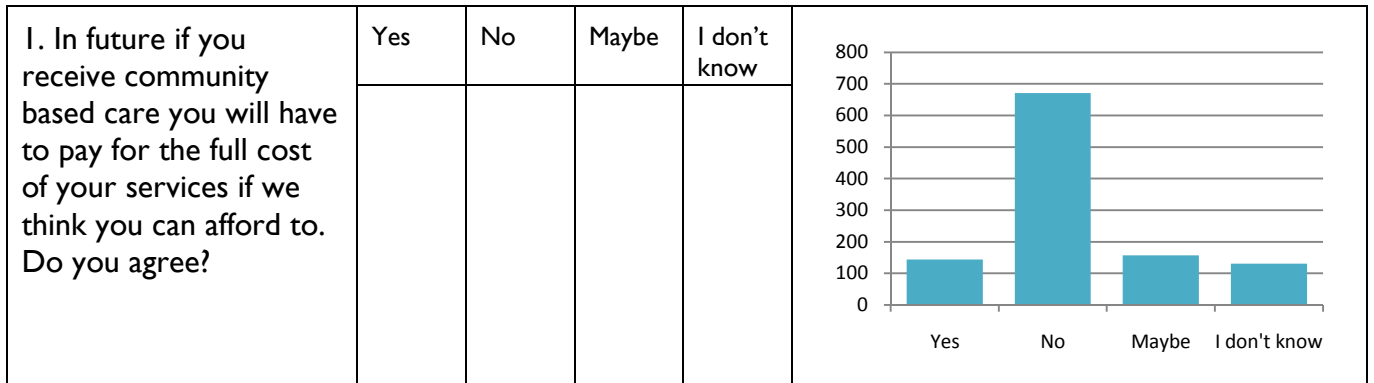
We sent out 3748 surveys and a total of 1103 (29.4%) were completed within the consultation period.

Of these 3748, 46 were completed online and 1056 were returned by post.

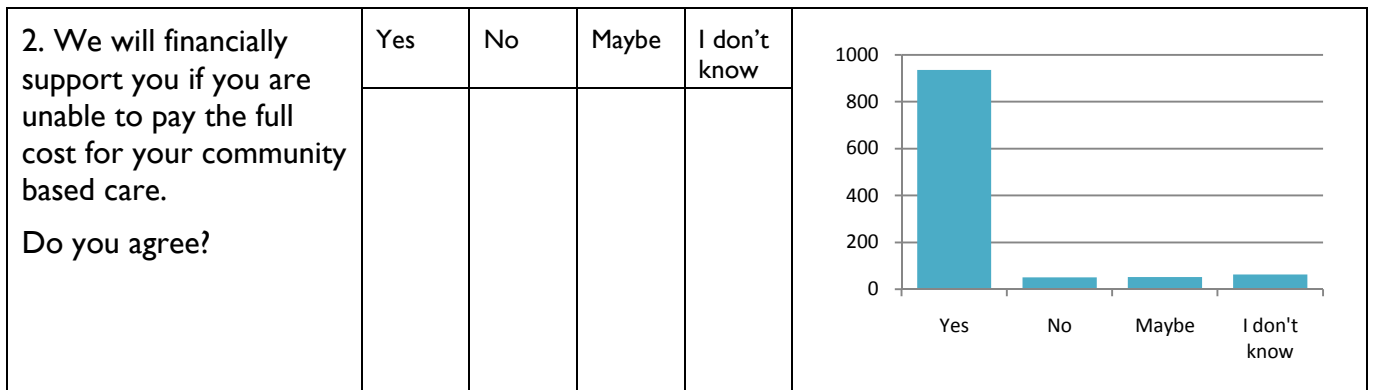
Demographics of clients that have responded;



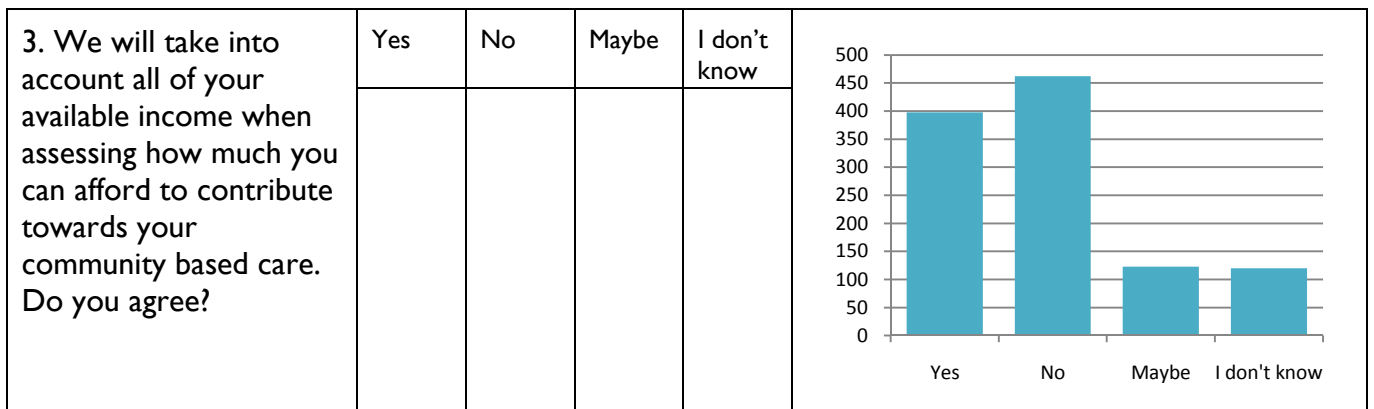
451 of the 1103 responses included written comments. These comments have been read, actioned where appropriate and key themes were summarised in the Frequently Asked Questions documents which was updated throughout the consultation period and made available on the webpage as well as at consultation events.



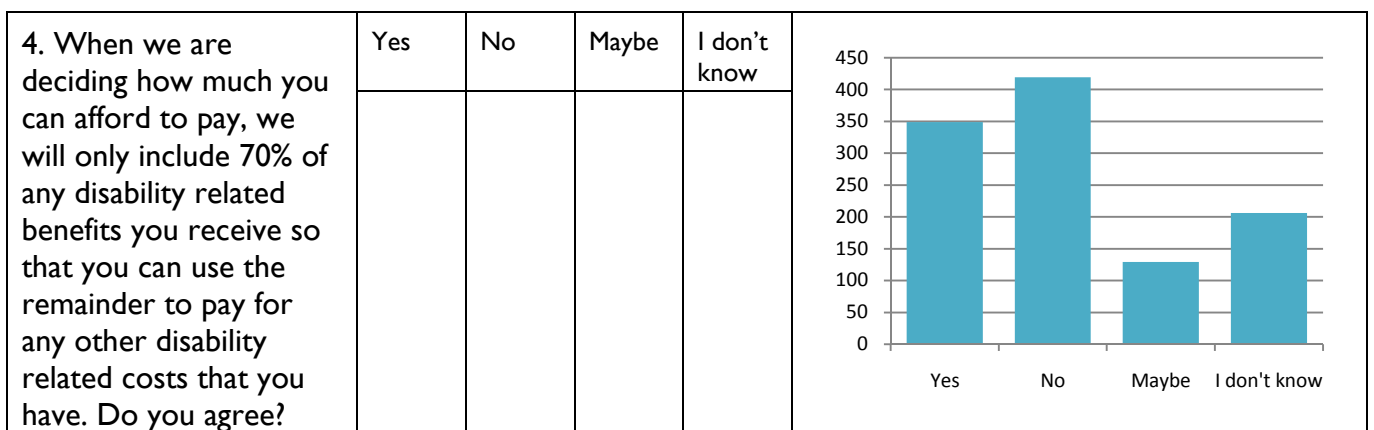
61% of people disagreed with this statement and 27% said yes or maybe.



85% of people agreed with this statement.



42% of people disagreed with this statement and 47% of people said yes or maybe.



38% of people agreed with this statement and 44% of people said yes or maybe.

A cross section of the comments received;

What's the point of taking it off to put it back on? I exceed 30% and this would stop my weekly activities which mean I will stay in more and my depression would get worse. Disgusting. If I have to pay for my treatment (social/mental) health care I will cease to be looked after and I will not be able to afford my care and will only end up dead to my disorder or in a mental hospital which isn't cheap for the government. I would love to work but am unable, now you are putting my life in a corner. I have just been bought a cheap violin and through A4e lessons are paid for will this continue or will I have to pay £25-£30 a week. Due to disability need to use taxis which cost money. I think this is disgusting on already poor. Cost of living higher as stay in a lot. I have to have a landline due to my disabilities. This costs money but I could not afford just to have a mobile due to high level of supportive calls.

I am a year 81 year old lady. I am getting good help form the carers. But I can't afford to pay for them. They all are very good to me and very helpful so can you help me in any way I will be grateful for I can't not afford to pay for them

70% is too high because the services that you pay for are only a tiny proportion of the needs/care that is required - this will leave families who have to provide enormous amounts of free care in an even worse situation. Often carers have their earning potential destroyed by the need to care and therefore cannot make up any financial shortfall themselves.

This is going to happen if I agree to it or not.

I receive help in many ways to ensure I am looked after in a way that I can live in my own home. This help includes keeping my home clean my laundry done for me and my shopping done. Trips to doctors/hospital and ensuring my medication and prescriptions are delivered to my surgery. All this is done by my family and I cannot expect them to do this for nothing as petrol and running around cost and plus the facilities they use to look after me.

I don't agree that 70% of my disability benefits should be included! In fact they should not be included at all. My care package is there for me, to prevent a crisis and admission to hospital as a result! Which would cost far more than I am receiving in the package at present. What with other cuts to benefits and the introductions of 'universal credit', this will effect my independence and ability to see family and friends making me socially isolated and having a huge effect on my physical and mental health.

My mother is bedbound due to slow progressing M.S. Also she has lung cancer and early stages dementia. She has to take lots of medication daily. She is classed as severely disabled. We (me and mum) feel, as she did not ask for these illnesses, there are no cures, and therefore should not have to pay for carers, as if she could be rid of these, she would. For her it is compulsory to have help, not choice.

Whilst I agree disabled people have to pay something I strongly disagree with the 70%. I wouldn't mind paying something I think 40-50% would be acceptable. I hope this survey is not going to take too long as it will cause people like myself anxiety and even sleepless nights. I also hope we will not be backdated. It only comes into effect after the person has been assessed.

I agree with the principle that all should pay BUT it has to be fair. I use all my money on my care and transport issues while others use theirs for fags and beer. I do not expect to pay the same as them just because I do my best with such horrible illnesses.

I do not consider that 30% of my disability benefits would be enough to cover all my costs/expenses.

The fact that I am disabled is not a life choice. I have been awarded disability related benefits in recognition of the additional costs I incur being severely disabled, whether or not I need community based care too. There is nothing I would wish for more, than not to need the support of Plymouth City Council's Community Based Care to live and stay alive. For 70% of my disability benefits to be included when financially assessing how much I contribute toward community based care is I believe unfair.